

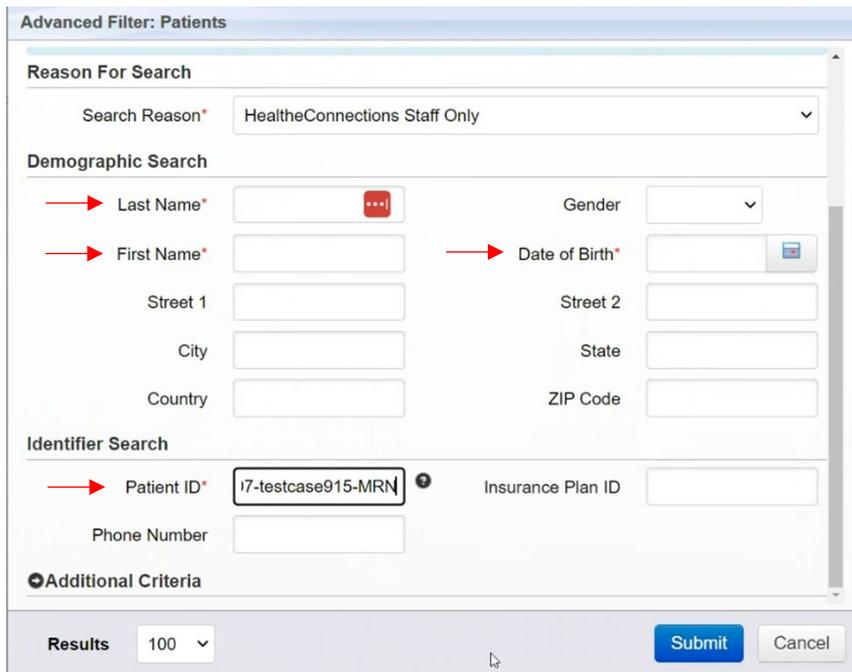
**HealthConnections
1115 Waiver HRSN API Query and Presentation of Data**

User Guide Content

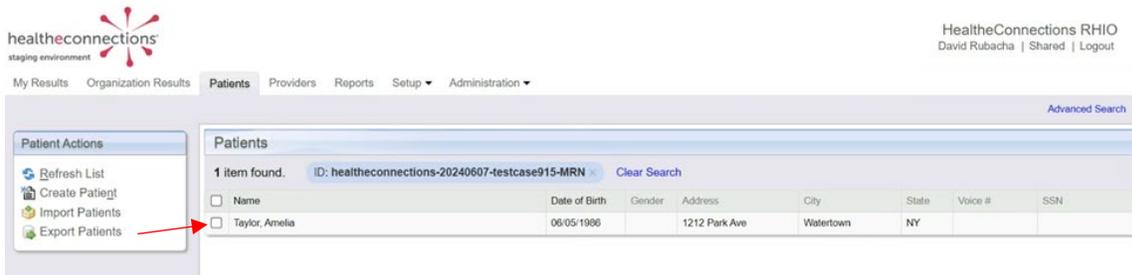
(External Use Only)

Using the Health-Related Social Needs (HRSN) Data API

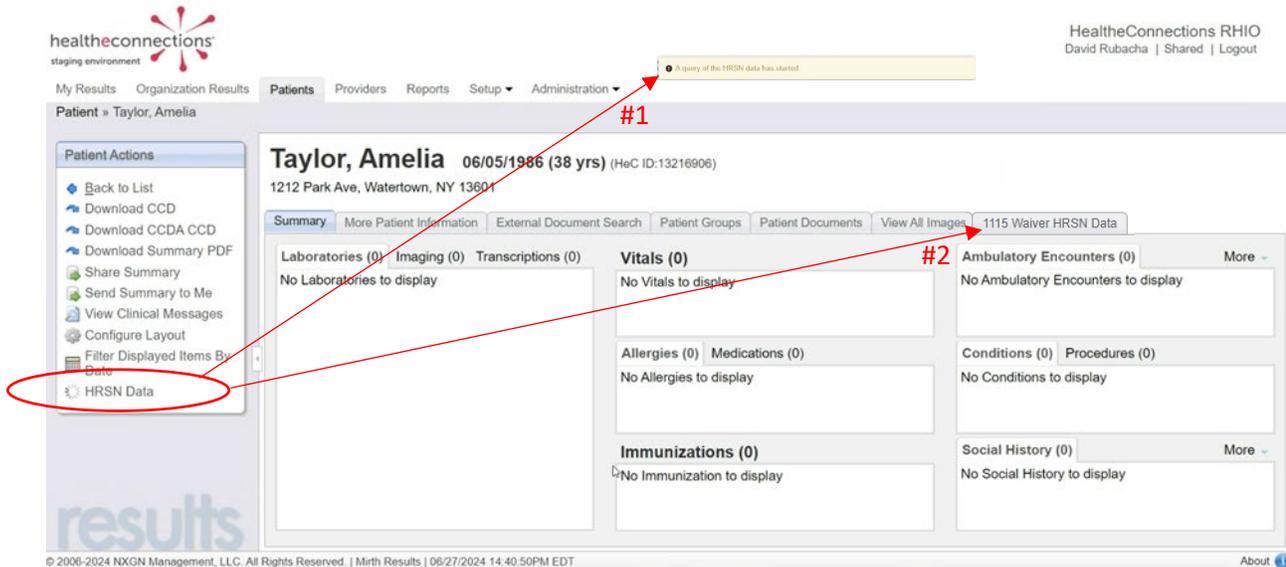
1. Log into myConnections
2. Enter required information of patient in search fields as shown in screenshot below.
 - a. You can search for patient by facility MRN **OR** using three key patient identifiers: Last Name, First Name and Date of Birth.



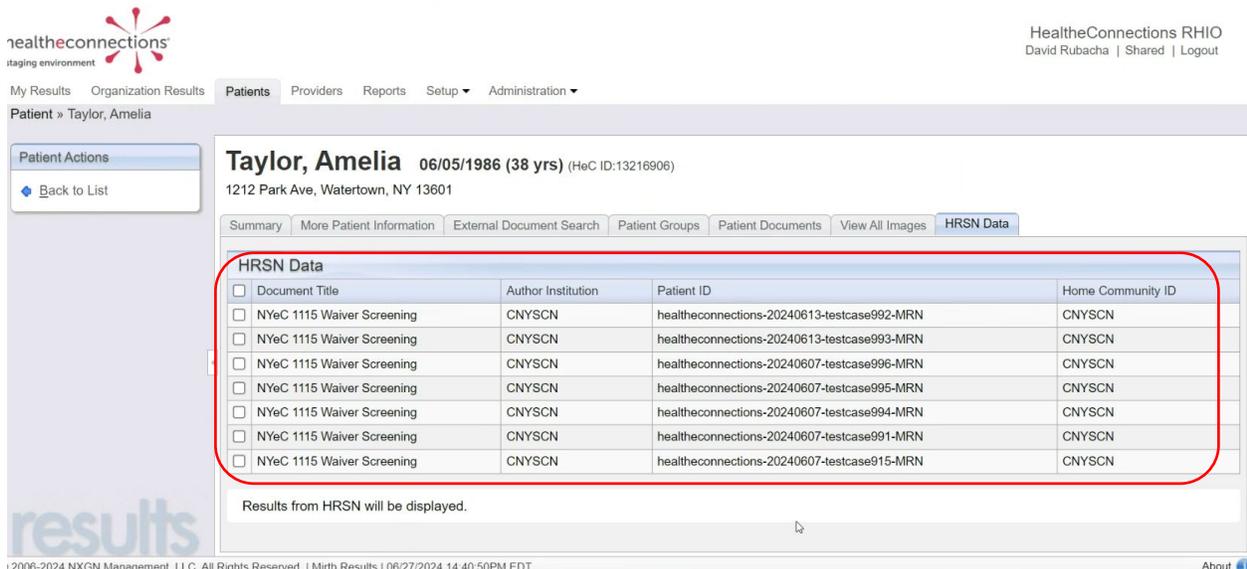
3. Once user finds the patient of interest, click on the record for the patient to open up the Patient Summary tab in myConnections:

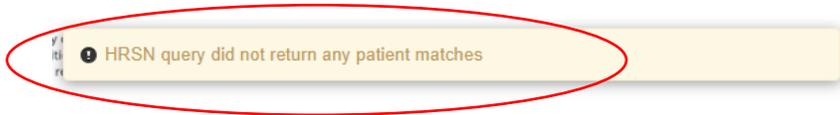


- Upon opening the Patient Summary page, this action will automatically trigger the HRSN API query to retrieve any available HRSN data (i.e. screenings, assessments, referrals) for the patient. The query to the SHIN-NY data lake will run in the background and will not interfere with a user's ability to navigate between available tabs in myConnections. Once results are ready to be viewed, the user will receive a popup notification (#1) to view results in the "1115 Waiver HRSN Data" tab (#2).



- All available data (shown as CCDA documents) for a patient will be displayed within the HRSN Data tab as seen below. **NOTE:** if there is no HRSN data available for a patient, this will be stated within a message popup in lieu of documents.





3 Immunization History Query

[All Images](#)
[Statewide Data](#)
[1115 Waiver HRSN Data](#)

Other Orders (0)

No Other Orders to display

- Once the document the user would like to select is identified, click the document. Upon clicking, a popup page will open displaying the data as viewable HTML as shown below.

NYeC 1115 Waiver Screening

Created On: June 27, 2024

Patient:	Amelia Taylor 1212 Park Ave Watertown, NY, 13601	MRN:	healthconnections-20240613-testcase992-MRN
Birthdate:	June 5, 1986	Sex:	
Guardian:		Next of Kin:	
Race:		Ethnicity:	
Language:	Information not available		

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Encounters

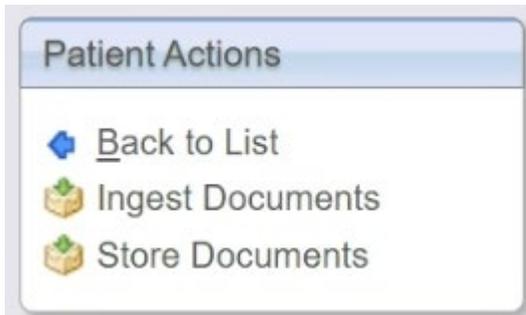
Name	Start Date	End Date	Type	Status	Notes
Direct questioning	06/13/2024 15:50		Direct questioning	discharged	

Social History

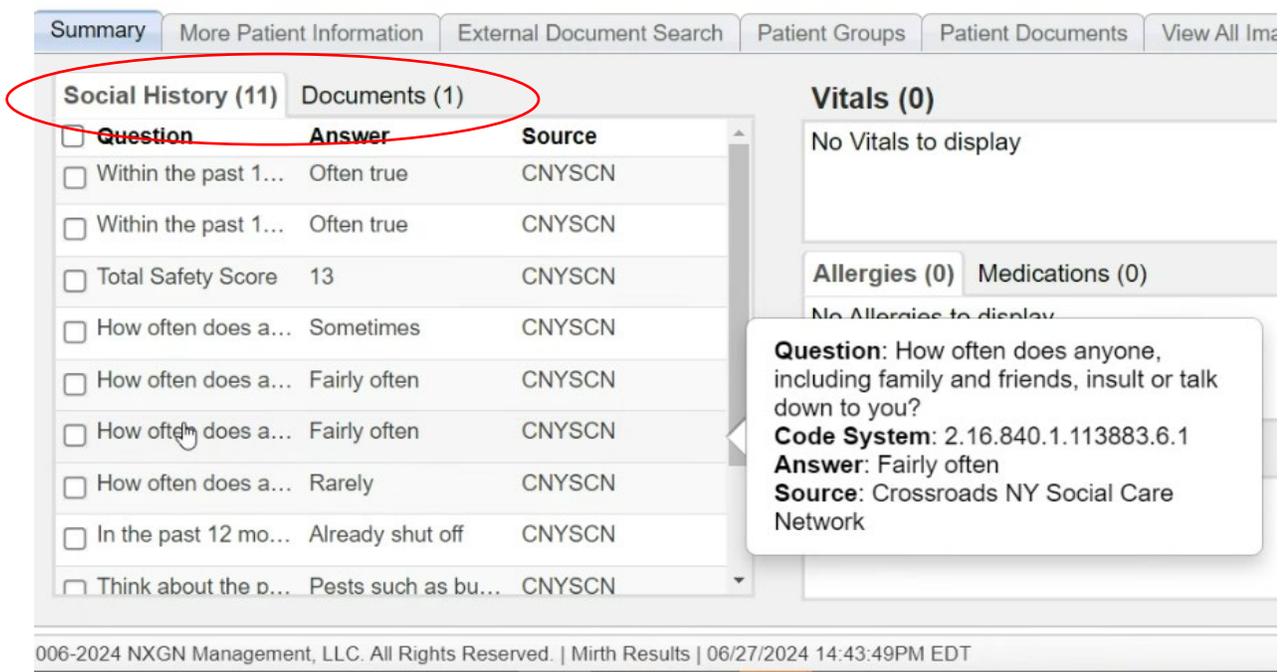
Transportation Insecurity	Answer	Date Recorded
In the past 12 months, has lack of reliable transportation kept you from medical appointments, meetings, work or from getting things needed for daily living?	Yes	01/03/2023 10:18
SDOH Category Unspecified	Answer	Date Recorded
What is your living situation today?	I have a steady place to live	01/03/2023 10:18
Think about the place you live. Do you have problems with any of the following?	Pests such as bugs, ants, or mice	01/03/2023 10:18
In the past 12 months has the electric, gas, oil, or water company threatened to shut off services in your home?	Already shut off	01/03/2023 10:18
How often does anyone, including family and friends, physically hurt you?	Rarely	01/03/2023 10:18
How often does anyone, including family and friends, insult or talk down to you?	Fairly often	01/03/2023 10:18
How often does anyone, including family and friends, threaten you with harm?	Fairly often	01/03/2023 10:18
How often does anyone, including family and friends, scream or curse at you?	Sometimes	01/03/2023 10:18
Total Safety Score	13	01/03/2023 10:18
Food Insecurity	Answer	Date Recorded
Within the past 12 months, you worried that your food would run out before you got money to buy more.	Often true	01/03/2023 10:18
Within the past 12 months, the food you bought just didn't last and you didn't have money to get more.	Often true	01/03/2023 10:18

Electronically generated by: Crossroads NY Social Care Network on June 27, 2024

- In addition to viewing, some end users with appropriate privileges/permissions will see an option to Ingest and/or Store documents returned for a patient.



8. Ingesting or storing the documents for a patient will allow end users to see this data on the Patient Summary page by navigating between the two sub-tabs for each option.



The screenshot shows the Patient Summary page with tabs for Summary, More Patient Information, External Document Search, Patient Groups, Patient Documents, and View All Images. The Social History (11) and Documents (1) tabs are circled in red. A table of social history items is displayed, with a tooltip showing details for a specific item.

Question	Answer	Source
<input type="checkbox"/> Within the past 1...	Often true	CNYSCN
<input type="checkbox"/> Within the past 1...	Often true	CNYSCN
<input type="checkbox"/> Total Safety Score	13	CNYSCN
<input type="checkbox"/> How often does a...	Sometimes	CNYSCN
<input type="checkbox"/> How often does a...	Fairly often	CNYSCN
<input type="checkbox"/> How often does a...	Fairly often	CNYSCN
<input type="checkbox"/> How often does a...	Rarely	CNYSCN
<input type="checkbox"/> In the past 12 mo...	Already shut off	CNYSCN
<input type="checkbox"/> Think about the p...	Pests such as bu...	CNYSCN

Question: How often does anyone, including family and friends, insult or talk down to you?
Code System: 2.16.840.1.113883.6.1
Answer: Fairly often
Source: Crossroads NY Social Care Network

Troubleshooting

A user who is experiencing any issue with the 1115 HRSN API Query feature will be able to reach out to the HealtheConnections Support Team via email (support@healthconnections.org) or by phone call (315-671-2241 ext. 5). This will allow the support team to create an interaction (i.e. support ticket) in our Salesforce customer relationship management (CRM) environment. Support interactions are tracked and monitored 24/7.